

# Bradford and Craven Red Site Protocol

## Red Patient Protocol (Bradford sites)

Standard Operating		
Standard Operating	<ul style="list-style-type: none"> <li>Social Distancing (maintain 2m distance) from all team members at all times.</li> <li>Social Distancing between Patient and Clinicians applicable at all times unless clinically required.</li> </ul>	
PPE	<ul style="list-style-type: none"> <li>Face Mask provided to patient (<b>and carer where essential</b>) on arrival to be worn at all times unless temporarily removed as directed by Clinician.</li> <li>Where possible a face mask that loops behind the ears should be given to the patient if this is not possible and the patient needs assistance always stand behind the patient and keep any hands on patient contact to a minimum</li> <li>Face Mask disposal into empty red clinical waste bag carried out by the escort as patient leaves the building. This is then double bagged and put into appropriate clinical waste.</li> </ul>	
Step	Direction	Team Member
Booking Appointment	<ul style="list-style-type: none"> <li>Practice books Red Site appointment for Patient, SystmOne flags practice to share instructions for patient, goes out on text. <b>(Contingency for launch, booking practice provides contact number to patient).</b></li> <li>Patient to receive contact number for appropriate red site upon receiving appointment details.</li> <li>Informed to call practice on arrival and remain in car. Informed access to toilet will not be available.</li> <li>Informed they will not be tested for COVID-19</li> </ul>	<ul style="list-style-type: none"> <li>Booking Practice</li> <li>ShIPLEY (North) 01274 539899</li> <li>Manningham (Central) 01274 037 939</li> <li>Horton Bank Top (South) 07866 015 254</li> <li>Silsden (AWC) 01535 651 825</li> </ul>
Patient Arrives in Car Park	<ul style="list-style-type: none"> <li>Patient contacts Red Site telephone line to inform arrival, explains vehicle they are in.</li> </ul>	<ul style="list-style-type: none"> <li>Patient</li> </ul>
Patient Taken to Consulting Room	<ul style="list-style-type: none"> <li>Meet/greet goes to patient car and provides face mask for patient to don within the car.</li> <li>Patient chaperoned to Consulting Room</li> </ul>	<ul style="list-style-type: none"> <li>Meet greet</li> </ul>

## Bradford and Craven Red Site Protocol

	without touching anything. No items should be taken into the building by the patient unless clinically essential.	
Consultation	<ul style="list-style-type: none"> <li>• GP/ANP delivers consultation</li> <li>• Task back to practice for prescription / EPS Prescription online soon</li> </ul>	<ul style="list-style-type: none"> <li>• GP/ANP</li> </ul>
Patient Returned to vehicle	<ul style="list-style-type: none"> <li>• GP/ANP chaperones patient to door</li> <li>• M&amp;G chaperones patient to exit door</li> <li>• M&amp;G Informs Patient of Face Mask disposal process:</li> </ul> <p>they are only a single-use item and should be disposed of when leaving the building and placed immediately in clinical waste.</p> <p>If patients refuses to remove mask please advise that once they get home they should double bag the mask before putting into their bin - this is good practice and decontaminate/wash hands after doing this.</p>	<ul style="list-style-type: none"> <li>• GP/ANP</li> <li>• M&amp;G</li> </ul>